

Go Green with E-Statements

Sign up today!

How to Sign up for E-Statements

- 1** Go to our website, **www.peoplestrustcu.org**
- 2** Sign on to Home Teller
- 3** Click on Online Services
- 4** Click on E-Statements
- 5** You will get a message that you are going to another site.... click on ok
- 6** Read and acknowledge the disclosures
- 7** Scroll down to the bottom and put in the e-mail address where you want your statement notification sent
- 8** Click on Accept

PLEASE NOTE THE FOLLOWING:

- You will receive an email each month when your statement is available
- You will also be able to view the inserts and the quarterly newsletter
- You will not be able to view statements electronically from before your enrollment date.

E-statements Frequently Asked Questions

I've just signed up for e-statements, but there are no statements to view, why?

You will receive an e-mail notification when your statement is available to view. Your first e-statement will be created as the next regular monthly or quarterly statement after you enroll for e-statements.

When I try to view a statement I get a message stating that I need to download and install Adobe Acrobat.

Adobe Acrobat is necessary for viewing statement files. Follow the instructions for the download and install. Adobe Acrobat reader is a free program and can be useful for other purposes aside from viewing your e-statements.

What if I need a paper copy of my statement?

You can print your e-statement if you wish. You can also save a copy of the statement. You will have access to your last twelve statements online. We can provide you with a copy of any previous statement.

Are e-statements secure?

Yes, e-statements are protected by the same industry encryption standard used by Home Teller.

How can I change my e-mail address?

Change or correct your e-mail address by clicking the "Update e-mail" button and entering the correct e-mail address. Please note: it is necessary to maintain your correct e-mail address in both Home Teller user options and in the "Update e-mail" section as directed above.

How do I cancel my e-statement if I prefer a mailed paper statement instead?

Go to e-statements and click on the "opt out" button. Please read the message and then click the second "opt out" button as well. Your next statement will be mailed to your current address on our system.



***Peoples* TRUST**

CREDIT UNION

Your Financial Home